

Dear customers,

As a consequence of Alarm State decreed by the Spanish Government we have been forced to modify our usual way which we support you.

Because of population confinement, we cannot guarantee a direct response through the usual telephone line.

For this reason, we have enabled two Skype accounts that function as an alternative switchboard. .

- For customer service in Spanish: simsaatiende@outlook.es
- For customer service in other languages: simsatakescare@outlook.es

For an appointment request or as alternative contact, you can use the following e-mails:

- For customer service in Spanish: soporte@simsa.es
- For customer service in other languages: training@simsa.es
- For administrative queries: admin@simsa.es
- For comercial inquires: comercial@simsa.es

IMPORTANT ATTENTION: It is mandatory to request an appointment for the following services:

- Training plan
- Implementation help
- Software installation

The entire Simsa team is committed to not stop the activity and continuing to provide the best service through Telecommuting

We appreciate your understanding and we look forward to you requests.

Bes regards,

SIMSA TEAM